

Behavioral Health Integration Coordinator (BHC)

ABOUT CASA DE SALUD

The mission of Casa de Salud (Casa) is to facilitate and deliver high quality medical and mental health services for uninsured and underinsured patients, focusing on new immigrants and refugees who face barriers to accessing other sources of care. Casa is unique in that it is the only organization in the metro area that offers the new immigrant community low-cost access while also acting as a portal to other services through our collaboration with numerous health and social service organizations throughout the metro St. Louis area.

POSITION SUMMARY

The Behavioral Health Integration Coordinator (BHC) provides Casa's Primary Healthcare Clinic patients' with brief consultative visits to develop specific behavioral change plans that support their medical treatment, provides referrals to Casa's Mental Health Collaborative (MHC), and supports organization-wide initiatives to integrate behavioral health in the primary care environment. The BHC reports to the Clinical Services Manager.

As a part of Casa's clinical care team the BHC identifies, triages, and manages patients with medical and behavioral health problems within the primary care setting. They accomplish this goal through collaboration with clinical team members, including medical assistants, volunteer providers, interpreters, scribes, medical students, patient care coordinators, and receptionists.

RESPONSIBILITIES

- Conduct brief assessments and triage referrals made by primary care providers and other Casa staff
- Provide short-term treatment and evidence-based interventions to enhance a patient's ability to achieve goals of the medical treatment plan
- Assist licensed volunteers in recognizing and treating mental health disorders and psychosocial problems
- Provide education to volunteers and staff on the Primary Care Behavioral Health framework
- Assist in the detection of at-risk patients and the development treatment plans
- Work with the clinical care team to treat and manage patients with chronic diseases, such as hypertension, hyperlipidemia, and diabetes
- Engage and communicate with the clinical care team to develop collaborative approaches to care and evaluate patient care plans
- Create, monitor and ensure mental health counseling referrals to Casa's Mental Health Collaborative program are completed according to treatment plans
- Provide community and social service referrals as needed
- Work with the Mental Health Collaborative Program Coordinator to monitor mental health programming calendar and volunteer support
- Collect and maintain program data for evaluation, referrals, and program improvements
- Assist with Mental Health Collaborative documentation auditing, as needed, to resolve continuity of care issues
- Implement, monitor, and evaluate organizational behavioral health integration initiatives
- Develop monthly reports to monitor progress on community health goals
- Performs other duties as assigned.

KNOWLEDGE, SKILLS, AND ABILITIES

- Knowledge of clinical, behavioral health, and healthcare-related concepts
- Behavioral health and mental health triage skills and experience
- Excellent interpersonal and health communication skills
- Strong professional written communication skills
- Strong, collaborative problem-solving skills

ESSENTIAL QUALIFICATIONS

- Oral and written fluency in English required; written and oral Spanish fluency required
- Bachelor's degree or equivalent experience required
- Must be licensed or provisionally licensed as a Licensed Clinical Social Worker, Licensed Professional Counselor, or Licensed Clinical Psychologist in the state of Missouri
- Master's in Social Work or Counseling, or PhD/PsyD in Psychology preferred
- Commitment to working with underserved patient populations
- Comfortable working and consulting with licensed providers
- Capability to work with patients and the clinical team to enhance the management of chronic diseases
- Working knowledge of evidence-based treatments for medical and mental health conditions
- Ability to work through brief patient contacts, including telephone and telehealth contact
- Ability to make quick and accurate clinical assessments of mental and behavioral conditions
- Proficiency in Microsoft Office 365 and Google Suite software
- Experience with electronic medical record documentation preferred, and ability to learn to use Casa's electronic medical record required

WORKING CONDITIONS

- Work is performed in a typical clinic and office environment, with some work completed remotely
- Occasional evening and weekend activities
- Average physical effort with some handling of light weights such as supplies or materials on an infrequent basis (10-15 pounds)

BENEFITS

- Medical, dental, and vision insurance
- 401(k) investment accounts with 3% employer match
- Paid time off including holidays

The above information on this description has been designed to indicate the nature and level of work performed by employees in this position. It is not designed to contain or be interpreted as an exhaustive list of all responsibilities, duties and qualifications required of employees assigned to this job.

HOW TO APPLY FOR THIS POSITION

Casa de Salud is an Equal Opportunity Employer and considers qualified applicants for employment without regard to age, race, color, religion, sex, national origin, sexual orientation, disability, veteran status, or any other status protected by applicable law.

Position is open until filled; first reviews begin immediately.

Interested applicants should send a cover letter and resume to the President and CEO, Diego Abente, at info@casadesaludstl.org, or mail to 3200 Chouteau Ave. St. Louis, MO 63103.

Learn more about mission and work — www.casadesaludstl.org